

SEARCH CAPABILITIES FOR VOICEMAIL MESSAGES

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ABSTRACT

Methods, systems, and products for voicemail searching that include storing, in association with voicemail messages, voiceprints of callers who leave voicemail  
10 messages for voicemail users in a voicemail system; storing caller speech tags in association with the voiceprints; identifying, in dependence upon caller voiceprints, callers who leave new voicemail messages; receiving, from a particular voicemail user, search keywords entered as speech and converted to text through automated speech recognition; and selecting, in dependence upon the search keywords and the  
15 caller speech tags, one or more selected voicemail messages from a multiplicity of voicemail messages for the particular voicemail user.